



Odyssey Charters

+ 345 525-8505

reservations@odysseycharters.ky

www.odysseycharters.ky

Odyssey Charters - Frequently Asked Questions

Your Private Odyssey on the Waters of the Cayman Islands

Welcome to Odyssey Charters - where every journey is intentionally crafted, elegantly delivered, and exclusively yours in the breathtaking waters of the Cayman Islands.

The Experience

What makes Odyssey Charters different?

Odyssey Charters specializes in **intimate, private luxury charters for 1-8 guests**.

We do not operate shared tours. We do not rush itineraries. We do not overcrowd vessels. Instead, we curate refined, bespoke experiences for couples, families, and small groups seeking privacy, comfort, and elevated service. Your charter is unhurried, personalized, and entirely your own.

Are your charters ever shared with other guests?

Never. Every Odyssey is fully private and reserved exclusively for you and your invited guests.

Destinations & Itinerary

Each charter is tailored to you, but our journeys often include:

- Stingray City
- Starfish Point
- Coral Gardens
- Rum Point
- Seven Mile Beach

Your captain will also guide you to secluded coves and pristine waters away from heavy traffic whenever possible.

Can we customize our itinerary?

Absolutely. Your Odyssey is bespoke. You may:

- Extend time at Stingray City
- Add additional snorkeling locations
- Pause at a quiet sandbar
- Arrange a sunset champagne cruise
- Plan a surprise proposal
- Schedule a restaurant drop-off
- Include a professional photographer

Spontaneous stops are welcomed when weather and conditions allow.



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Our Vessels

What type of boats does Odyssey Charters operate?

Our premium vessels are meticulously maintained and thoughtfully appointed with:

- Plush, spacious seating
- Ample shade coverage
- Premium Bluetooth sound systems
- Freshwater rinse
- Elegant onboard presentation
- Impeccable cleanliness

Designed for comfort, safety, and understated sophistication.

How many guests can you accommodate?

We host 1 to 8 guests maximum. This ensures space, attentive service, and a relaxed onboard atmosphere.

Are the vessels insured?

Yes. All vessels are fully insured in accordance with Cayman Islands maritime regulations.





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Captain & Crew

Are your captains licensed?

Yes. Every Odyssey includes a fully licensed, highly experienced professional captain with extensive local knowledge.

Is the crew trained in hospitality?

Absolutely. Our crew is trained not only in maritime safety, but also in luxury guest service and discretion.

Can you accommodate language preferences?

Please inform us at the time of booking if language assistance is required, and we will do our best to accommodate.



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Culinary & Beverage Experience

What is included onboard?

Your charter includes:

- Bottled water
- Soft drinks
- Ice and cooler service
- Premium snorkeling equipment
- Plush towels

Can we bring our own food and beverages?

Yes. Guests are welcome to bring personal selections.

Can Odyssey Charters arrange catering?

Yes. We can curate:

- Artisan charcuterie boards
- Gourmet picnic-style lunches
- Champagne and rosé packages
- Premium spirits
- Celebration cakes





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Activities & Enhancements

Is snorkeling equipment provided?

Yes - premium snorkeling equipment is included.

Do you offer water toys?

Upon request and subject to availability, we can arrange:

- Paddleboards
- Sea scooters
- Floating loungers

Advance notice is required.



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Special Occasions & Concierge Services

Do you host proposals and celebrations?

Yes. Odyssey Charters regularly hosts:

- Marriage proposals
- Honeymoons
- Anniversaries
- Birthday celebrations
- Private sunset experiences

We can discreetly coordinate décor, champagne presentation, and professional photography.

Can you arrange private transportation?

Yes - luxury transfers to and from your hotel or villa can be arranged upon request for a seamless experience.





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Safety & Guest Comfort

What safety equipment is onboard?

We provide:

- Coast Guard–approved life jackets (adult and child sizes)
- First aid kit
- Emergency communication equipment

Can children join?

Yes. We welcome families and provide appropriate safety equipment.

What if a guest has mobility concerns?

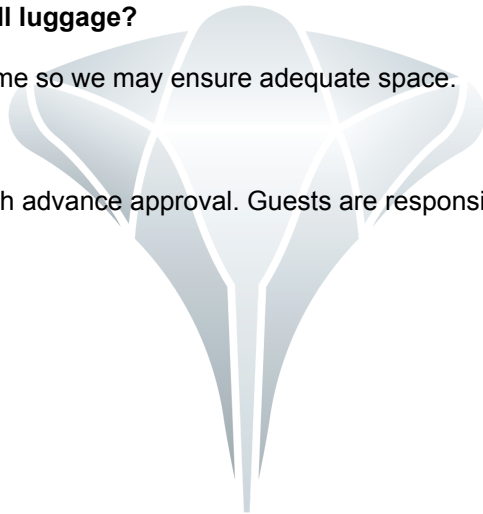
Please inform us in advance so we can provide appropriate boarding assistance and plan accordingly.

Can we bring strollers or small luggage?

Yes. Kindly notify us ahead of time so we may ensure adequate space.

Are pets allowed?

Small pets may be permitted with advance approval. Guests are responsible for any damage caused.





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Booking & Payment

How far in advance should we reserve?

We recommend:

- 3–6 weeks in advance (December–April peak season)
- 1–3 weeks during shoulder season

Due to our limited capacity and private format, availability is intentionally limited.

What secures our reservation?

- A 25% deposit is required to confirm all bookings.
- Full balance must be paid prior to departure.
- Failure to remit payment may result in cancellation.

What payment methods are accepted?

We accept major credit cards and bank transfers.

Cancellation Policy

- 72+ hours prior: Full refund
- 24–72 hours: 50% refund or 100% credit applicable toward future charter within 12 months of the original departure date. The credit is non-transferable and must be used by the original booking party.
- Less than 24 hours or No-shows: Non-refundable
- Weather cancellations initiated by Odyssey Charters will receive a full refund or rescheduling option.
- Refunds will be processed within 7 days of notification.

What happens in poor weather?

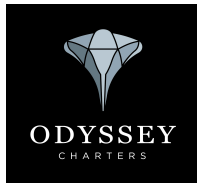
Safety is paramount. If conditions are deemed unsafe by the captain:

- We will reschedule when possible
- Or provide a full refund

The captain's decision regarding safety is final.

Is gratuity included?

No, a gratuity for the crew is NOT included in the price. If you'd like to show your appreciation, tips can be given directly to the captain and crew. Or for credit card gratuities, please be assured that all go 100% to the crew who hosted you on our day.



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Terms & Conditions

1. Captain's Authority

The captain reserves sole authority to:

- Cancel or modify charters due to weather
- Adjust itinerary for safety or regulatory compliance
- Terminate charter if guest behavior is unsafe or illegal

All safety decisions are final.

2. Guest Conduct

Guests agree to:

- Follow crew instructions
- Respect marine life and marine park regulations
- Refrain from illegal substances
- Avoid excessive intoxication

Charter may be terminated without refund for unsafe or unlawful conduct.

3. Assumption of Risk

Guests acknowledge that marine activities involve inherent risks including:

- Slips and falls
- Marine wildlife interaction
- Changing sea conditions

Participation is voluntary. Liability waivers may be required prior to departure.

4. Damage Responsibility

Guests are financially responsible for damage caused by negligence or misconduct. If applicable, security deposits will be refunded following vessel inspection.

5. Cruise Ship Guests

Guests arriving via cruise ship are responsible for ensuring sufficient return time. Odyssey Charters is not liable for missed departures due to guest delays or ship schedule changes.

6. Force Majeure

Odyssey Charters is not liable for cancellations or delays caused by events beyond reasonable control, including:

- Severe weather and natural disasters
- Government restrictions
- Port closures

7. Governing Law

These Terms & Conditions are governed by the laws of the Cayman Islands.